

Roll No.

Total No. of Pages : 02

Total No. of Questions : 07

BBA (Sem.-3rd)

PRODUCTION & OPERATIONS MANAGEMENT

Subject Code : BB-305 (2007 to 2011 Batch)

Paper ID : [C0217]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains SIX questions carrying TEN marks each and students has to attempt any FOUR questions.

SECTION-A

I. Write short notes on :

- I. Computer Aided Manufacturing
- II. ISO quality standards
- III. Process type plant layout
- IV. Routing of material
- V. Supply chain
- VI. Time and motion study
- VII. Preventive Inspection
- VIII. Shortage costs
- IX. Inventory carrying cost
- X. Consumer's risk

SECTION-B

2. Discuss the factors one should consider while selecting a location for setting up a hotel.
3. What do you mean by production control? Discuss its functions.
4. Define work study. Discuss the benefits from application of work study programme.
5. Write short notes on :
 - a. Quality Control
 - b. Inspection
6. What is meant by a process being under control in context of statistical quality control? Discuss the causes responsible for variation in quality of a product or a process.
7. Distinguish between breakdown maintenance and preventive maintenance.